

Supplement to DHL Standard Conditions of Carriage

Use of your Personal Data by DHL

Your personal details are important to us and will be used fairly, in confidence and kept secure for no longer than necessary for the below purposes in compliance with the Data Protection Act 1998.

The personal data you have provided will be held and processed by DHL Express (UK) Limited ("DHL"), its affiliated companies or any relevant third party appointed to process the information on behalf of DHL, for the following purposes which include:

- processing your order;
- providing the courier services to you; and
- issuing invoices.

This may involve sharing your data with carefully selected agents and contractors we use for the purposes referred above.

DHL also reserves the right to share your personal data with third parties where it believes it is necessary:

- to comply with the law or by any order of a court or governmental or administrative authorities competent to require the same;
- to prevent a threat to public health or public safety;
- for purposes of law enforcement or crime prevention.

DHL may also disclose shipment information to Customs inspections, insurance assessors and legal counsel for the purposes of evaluating claims and complaints.

Personal data may also in relevant circumstances be transferred to a country outside of the European Economic Area which does not provide an adequate level of protection to the individual concerned. Where this is the case DHL will endeavour to treat such data in compliance with this statement and with the DPA principles. In using the services you consent for such transfer.

You confirm that any personal data which you supply or disclose to DHL has been obtained fairly and lawfully and that you have obtained all necessary consents to be enabled to disclose it to DHL and for DHL to lawfully process it. You shall compensate DHL against all costs, claims, damages, liabilities or expenses incurred by DHL as a result of a breach of the above statement.

If at any time you wish to update or correct any personal data DHL holds about you or you no longer wish us to use the information, or for any other data protection or privacy issues, please write to:

DHL Express (UK) Ltd
Customer Services Manager
Millennium House
Unit 5 Argosy Road
Nottingham East Midlands Airport
Castle Donington
Derbyshire DF7 ZSA

By signing the Servicepoint order, you acknowledge and accept the terms of the above personal data statement.